Booking terms quick summary

DRAFT NOT FOR SIGNATURE — SUBJECT TO NAMIBIAN LEGAL & INSURER APPROVAL

REVIEW MATERIAL ONLY — NOT AN OFFER, APPROVED POLICY OR ENFORCEABLE AGREEMENT. No customer is bound by these drafts. All declarations, payment authority, signing areas, operational promises and source provisions below are retained for review only and must not be executed or relied upon before approval.

Source: owner-supplied September 2026 rental document text, adapted for MPW 4x4 Rentals and Tours CC / Tour Namibia. Source page order and substantive provisions, schedules, booking fields and signing areas are retained. This is a text-based adaptation, not a facsimile of the original Word layout. No registration number, street address or vehicle ownership is asserted.

CONFLICT / APPROVAL NOTICE — COVER: older master, website and summary source terms describe Zero Excess on Covered Claims and Tyre & Windscreen Cover as included. The published supplier /rates page instead adds N$475/day zero excess plus N$145/day tyre/windscreen (N$620/day). The older booking form lists Standard included / N$25,000 hold; Reduced N$195/day / N$7,500 hold; Zero N$375/day / N$0 hold; Tyre & Glass N$125/day. Vehicle detail pages contain further conflicting historical prices. None are adopted as MPW insurance charges, excess, deposits or inclusions. These unresolved source figures are intentionally preserved below for reviewer comparison.

COVER SCOPE: source wording differs on tyres, glass and undercarriage inclusion. Single-vehicle/undercarriage cover, tyre/windscreen counts, rims/glass exclusions, third-party limits, recovery, approved routes and security holds require insurer approval. Zero Excess only applies to covered claims where specifically approved; it is not all-risk insurance. No free zero excess, N$0 deposit or all-inclusive package is promised.

PAYMENT / CANCELLATION / DEPOSITS: the source proposes a 20% booking deposit, balance due dates and cancellation bands (31+ days less N$500 and bank/card costs; 15–30 days 50% deposit refund; 8–14 days 25%; 0–7/no-show non-refundable). Security holds differ across source documents and are distinct from booking deposits. All penalties, refund rules, charges, taxes, payment methods and card authority remain unapproved MPW proposals, not binding policy.

OPERATIONS / LEGAL: reviewer signoff is required for driver age/licence requirements, surcharges, speeds/night driving, GPS/privacy, transfers/waiting periods, kilometres, breakdown/replacement promises, routes/cross-border fees, liability and governing-law wording. Rebranding a source promise does not confirm MPW can provide it. Confirm legal entity details with a Namibian lawyer without inventing registration/address data. Freeze one approved version and align quotation, website and final signed documents only after signoff.

BASE PRICING: MPW mirrors published Namibia Destinations base rental tariffs for the seven authorised configurations. Contracts/cover are separate. Base rates are VAT-inclusive, minimum 7 days, with collection-date season for the entire rental; insurance and other extras must be itemised on request. The old source booking/insurance schedules are review context, not additions to the public base rates.

REVIEW CONTACT: MPW 4x4 Rentals and Tours CC | tour-namibia.com | info@tour-namibia.com | +264 81 143 2045. Do not send completed passport, licence, card details or signed drafts through the public enquiry form. Blank fields and signature lines are illustrative review spaces only.

Retained source provisions — source page 1 / 2

Every provision below is unapproved review wording, subordinate to the conflict/approval notice. Do not sign or treat it as an agreed obligation.

BOOKING TERMS - QUICK SUMMARY

Review draft for booking confirmation | Tour Namibia

Version: 25 September 2026

Customer summary only. The signed Rental Agreement and full Terms & Conditions remain the binding documents.

info@tour-namibia.com | +264 81 143 2045 | tour-namibia.com

Retained source provisions — source page 2 / 2

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Your booking - the important things to know

YOUR COVER

Our standard package includes Zero Excess on Covered Claims and Tyre & Windscreen Cover unless your quote says otherwise.

Zero Excess means N$0 excess for a covered claim - exclusions still apply.

Covered vs not covered

Usually covered when rules are followed

• Accidental collision / body damage on authorised routes.

• Accidental single-vehicle collision if no exclusion applies.

• Theft where vehicle was secured, keys retained and reporting rules followed.

• Accidental undercarriage impact on an authorised road/track, where not caused by misuse.

• Tyre & windscreen within the stated cover limit.

Not covered / you remain liable

• Alcohol/drugs, unauthorised driver, reckless use or serious speeding.

• Water / flood / sea damage; prohibited or unapproved routes.

• Wrong fuel, overheating after warnings, 4x4/mechanical misuse.

• Rims, keys, missing tyres/equipment, personal belongings, side/rear glass and mirrors.

• Recovery arising from an excluded incident.

Tyre & windscreen cover

• 7-day rental: up to 1 tyre + 1 windscreen.

• 8+ day rental: up to 2 tyres + 1 windscreen.

• Rims are excluded. Stop immediately after serious tyre damage and contact us.

Driving rules

• Only authorised drivers. Minimum age 23; licence held at least 1 year.

• Maximum: 60 km/h towns, 80 gravel, 110 tar, max 60 rough 4x4 tracks - always lower if signs / conditions require.

• Zero alcohol. No long-distance rural driving 19:00-06:00 without approval.

• All cross-border travel and high-risk routes require written approval.

• Stop and call us if warning lights, overheating, serious tyre problems or unusual mechanical noise occur.

If something happens

1. Call / WhatsApp us: +264 81 143 2045.
2. Take photos and details; do not admit liability.
3. Get a police report / case number within 24 hours where reasonably possible.
4. Do not arrange non-emergency towing or repairs without approval.

Common additional charges

Item Charge / basis

Cross-border admin Botswana / South Africa N$1,500; Zambia / Zimbabwe N$2,000 if approved.

After-hours N$750 by arrangement.

Refuelling N$250 + fuel shortfall.

Cleaning N$350 excessive dirt; heavy valet up to N$1,500; smoking deep-clean N$2,500 + repairs.

Traffic fine handling N$450 per fine + the fine.

Lost key N$1,500 admin/call-out + actual key/programming/locksmith/tow costs.

Route breach Up to N$10,000 + actual related recovery/inspection/repair.

Missing equipment Actual reasonable repair/replacement cost.

Cancellation

31+ days: deposit refund less N$500 admin | 15-30 days: 50% deposit refund | 8-14 days: 25% deposit refund | 0-7 days / no-show: deposit non-refundable, unless your confirmed quote states otherwise.

PLEASE KEEP THE FULL TERMS

This summary is designed to make the important rules easy to understand. Your signed Rental Agreement, full Terms & Conditions, confirmed quotation, condition report and equipment checklist form the complete rental agreement.