Full rental agreement

DRAFT NOT FOR SIGNATURE — SUBJECT TO NAMIBIAN LEGAL & INSURER APPROVAL

REVIEW MATERIAL ONLY — NOT AN OFFER, APPROVED POLICY OR ENFORCEABLE AGREEMENT. No customer is bound by these drafts. All declarations, payment authority, signing areas, operational promises and source provisions below are retained for review only and must not be executed or relied upon before approval.

Source: owner-supplied September 2026 rental document text, adapted for MPW 4x4 Rentals and Tours CC / Tour Namibia. Source page order and substantive provisions, schedules, booking fields and signing areas are retained. This is a text-based adaptation, not a facsimile of the original Word layout. No registration number, street address or vehicle ownership is asserted.

CONFLICT / APPROVAL NOTICE — COVER: older master, website and summary source terms describe Zero Excess on Covered Claims and Tyre & Windscreen Cover as included. The published supplier /rates page instead adds N$475/day zero excess plus N$145/day tyre/windscreen (N$620/day). The older booking form lists Standard included / N$25,000 hold; Reduced N$195/day / N$7,500 hold; Zero N$375/day / N$0 hold; Tyre & Glass N$125/day. Vehicle detail pages contain further conflicting historical prices. None are adopted as MPW insurance charges, excess, deposits or inclusions. These unresolved source figures are intentionally preserved below for reviewer comparison.

COVER SCOPE: source wording differs on tyres, glass and undercarriage inclusion. Single-vehicle/undercarriage cover, tyre/windscreen counts, rims/glass exclusions, third-party limits, recovery, approved routes and security holds require insurer approval. Zero Excess only applies to covered claims where specifically approved; it is not all-risk insurance. No free zero excess, N$0 deposit or all-inclusive package is promised.

PAYMENT / CANCELLATION / DEPOSITS: the source proposes a 20% booking deposit, balance due dates and cancellation bands (31+ days less N$500 and bank/card costs; 15–30 days 50% deposit refund; 8–14 days 25%; 0–7/no-show non-refundable). Security holds differ across source documents and are distinct from booking deposits. All penalties, refund rules, charges, taxes, payment methods and card authority remain unapproved MPW proposals, not binding policy.

OPERATIONS / LEGAL: reviewer signoff is required for driver age/licence requirements, surcharges, speeds/night driving, GPS/privacy, transfers/waiting periods, kilometres, breakdown/replacement promises, routes/cross-border fees, liability and governing-law wording. Rebranding a source promise does not confirm MPW can provide it. Confirm legal entity details with a Namibian lawyer without inventing registration/address data. Freeze one approved version and align quotation, website and final signed documents only after signoff.

BASE PRICING: MPW mirrors published Namibia Destinations base rental tariffs for the seven authorised configurations. Contracts/cover are separate. Base rates are VAT-inclusive, minimum 7 days, with collection-date season for the entire rental; insurance and other extras must be itemised on request. The old source booking/insurance schedules are review context, not additions to the public base rates.

REVIEW CONTACT: MPW 4x4 Rentals and Tours CC | tour-namibia.com | info@tour-namibia.com | +264 81 143 2045. Do not send completed passport, licence, card details or signed drafts through the public enquiry form. Blank fields and signature lines are illustrative review spaces only.

Retained source provisions — source page 1 / 5

Every provision below is unapproved review wording, subordinate to the conflict/approval notice. Do not sign or treat it as an agreed obligation.

VEHICLE RENTAL AGREEMENT

Review draft of contract | MPW 4x4 Rentals and Tours CC - Tour Namibia

Version: 25 September 2026

Draft contract for final legal / insurer review.

info@tour-namibia.com | +264 81 143 2045 | tour-namibia.com

Retained source provisions — source page 2 / 5

Every provision below is unapproved review wording, subordinate to the conflict/approval notice. Do not sign or treat it as an agreed obligation.

1. Booking and renter details

Booking / Quote Ref Vehicle / Fleet No.

_____

Renter Full Name Passport / ID

_____

Nationality Mobile / WhatsApp

_____

Driver Licence No. Licence Expiry

_____

Collection Date / Time Return Date / Time

_____

Collection Location Return Location

_____

2. Additional authorised drivers

Full name Licence no. Expiry Age

3. Rental charges and selected cover

Item Selected / Rate Amount

Vehicle rental

Zero Excess on Covered Claims

Tyre & Windscreen Cover

Optional extras

Cross-border / one-way fees

Booking deposit paid

STANDARD COVER ACKNOWLEDGEMENT

If the confirmed quote includes Zero Excess on Covered Claims and Tyre & Windscreen Cover, N$0 excess applies only to covered

vehicle-damage claims. Exclusions, lost items, rims, fines, unauthorised routes and other charges remain payable.

4. Cover - key terms that must be understood

COVERED WHEN THE RULES ARE FOLLOWED

• Accidental collision and body damage to the rental vehicle

while an authorised driver is using an authorised route and

complying with the Agreement.

• Accidental single-vehicle collision where no exclusion applies.

A single-vehicle incident is not automatically rejected merely

because no other vehicle was involved.

• Theft of the vehicle where reasonable security steps were taken, the original keys are retained, and police/MPW reporting requirements are met.

• Sudden accidental undercarriage impact on an authorised road/track, provided it was not caused by off-road misuse, an unsuitable route, water crossing or reckless driving.

• Tyre & Windscreen Cover when included in the confirmed quote: 1 tyre + 1 windscreen for a 7-day rental; up to 2 tyres +

NOT COVERED / RENTER LIABLE

• Unauthorised / unlicensed driver; alcohol, drugs, racing, deliberate damage, unlawful use, grossly negligent or reckless driving.

• Damage arising from material speeding, repeated serious speeding, prohibited night driving, or a prohibited / unapproved route where the breach caused or materially contributed to the loss.

• Water ingress, river / flood / sea-water damage, beach or dune driving without written approval, or getting stuck / recovery due to unsuitable-route use.

• Wrong fuel, overheating after warnings, mechanical misuse, incorrect 4x4 operation, towing without approval, overloading, or continuing to drive a damaged / unsafe vehicle.

• Rims; side or rear glass; mirrors; missing tyres; missing rims;

Retained source provisions — source page 3 / 5

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1 windscreen for rentals of 8 days or longer, subject to the limits below.

• Third-party claims are handled under the vehicle policy subject to the insurer’s terms, legal requirements and policy limits.

keys; personal belongings; and camping equipment unless specifically covered in the quote.

• Tyre damage after the cover limit, damage from driving on a flat tyre, sidewall abuse, deliberate deflation misuse or failure to stop after a tyre warning.

• Vegetation / thorn scratches caused by deliberately forcing the vehicle through unsuitable bush tracks; burns / smoking damage; unauthorised roof or body-panel use.

• Sandblast / severe sandstorm damage unless specifically stated as included in the confirmed quote.

• Recovery, towing, storage and repair costs resulting from an excluded incident or unauthorised route.

Tyre & Windscreen limits

• 7-day rental: up to 1 tyre + 1 windscreen. 8+ days: up to 2 tyres + 1 windscreen.

• Rims, missing tyres, side/rear glass and mirrors are excluded unless stated otherwise in the quote.

• Tyre damage caused by continuing to drive on a flat / seriously damaged tyre may be excluded.

5. Driving rules and speed limits

• Only drivers listed in this Agreement may drive. Minimum age 23; licence held at least 1 year.

• Zero alcohol / drugs while driving. Seatbelts required. No handheld phone while driving.

• Maximum contractual speeds: 60 town, 80 gravel, 110 tar, max 60 rough 4x4 track, always subject to lower posted / safe limits.

• Long-distance rural driving 19:00-06:00 is prohibited unless emergency / prior written approval.

• Vehicles may record location, route and speed. Serious/repeated speeding or speed contributing to damage can remove cover for that loss.

• Stop and call MPW after warning lights, overheating, serious tyre problems or unusual mechanical noise.

6. Route and cross-border authority

Cross-border approved? YES / NO Countries: _____

Approved itinerary / route _____

Special remote routes approved _____

Special security amount (if any) N$ _____

Written authorisation reference _____

• All cross-border travel requires written authorisation before departure.

• High-risk routes such as Van Zyl’s Pass, Khaudum, Skeleton Coast north of Möwe Bay, remote Damaraland and Botswana wilderness

routes require written approval.

• Sandwich Harbour / off-piste dunes, Sperrgebiet / restricted diamond areas, beaches, riverbeds and unlawful / closed routes are

prohibited unless specifically authorised.

• Unauthorised-route damage/recovery may be excluded and the published route-breach charge may apply.

7. Accident, theft and breakdown procedure

EMERGENCY / INCIDENT CONTACT

Contact MPW 4x4 Rentals and Tours CC as soon as safely possible: +264 81 143 2045 (WhatsApp / phone) |

info@tour-namibia.com. For an accident, theft or serious incident, obtain a police report / case number within 24 hours

where reasonably possible.

1. Stop safely and notify MPW.
2. Do not admit liability or settle another party’s claim.
3. Photograph the scene / damage and record witnesses / other vehicles.
4. Obtain a police report / case number within 24 hours where reasonably possible.
5. Do not arrange non-emergency towing or repairs without MPW approval.

Retained source provisions — source page 4 / 5

Every provision below is unapproved review wording, subordinate to the conflict/approval notice. Do not sign or treat it as an agreed obligation.

8. Return and additional charges

Charge Current schedule / basis

Cross-border administration & authorisation Botswana / South Africa: N$1,500 per rental. Zambia / Zimbabwe: N$2,000 when specifically

approved. Government border, road-tax, carbon-tax and third-party fees remain for the

Renter.

After-hours collection or return N$750, by prior arrangement.

Additional drivers First additional driver included. Further authorised drivers: N$280 once-off per driver.

Young driver (age 23-24) N$280 per day per young driver.

Refuelling N$250 administration fee plus the actual fuel shortfall.

Cleaning N$350 for excessive dirt beyond normal travel dust. Heavy interior valet / stains / excessive

mud or sand: up to N$1,500. Smoking/vaping: N$2,500 deep-clean fee plus actual burn/trim

repair where applicable.

Traffic fines Fine amount plus N$450 administration fee per fine / notice processed after the rental.

Lost key / remote N$1,500 call-out / administration fee plus actual replacement, programming, locksmith and

towing costs.

Key locked in vehicle N$750 administration fee plus third-party call-out / locksmith costs.

Lost border permit / vehicle documents N$500 administration fee plus re-issue, courier, agent or border charges actually incurred.

Missing / damaged camping equipment Actual reasonable repair or replacement cost according to the signed equipment checklist.

Lost/broken Wi-Fi device: N$1,000 unless the actual replacement cost is higher.

Tyres / rims beyond cover Actual tyre replacement and fitting/balancing costs. Rims are excluded from tyre cover and

charged at actual repair or OEM replacement cost.

Windscreen beyond cover limit / excluded

glass

Actual repair or replacement cost. Side/rear glass and mirrors are not included in standard

Tyre & Windscreen Cover unless the quote states otherwise.

Unauthorised route / no-go breach Inspection / breach charge up to N$10,000 plus reasonable recovery, cleaning, inspection

and repair costs actually caused by the breach.

Excluded-damage administration 10% of third-party repair / recovery / assessment costs, minimum N$500 and maximum

N$5,000 per incident, in addition to the actual excluded costs.

Late return without approval The applicable daily rental rate continues for each 24-hour period or part thereof. After-hours

handling may add N$750. Documented direct costs caused to a confirmed following booking

may also be charged.

One-way / remote collection or drop-off As quoted for the specific route and booking.

All stated charges are VAT-inclusive. Charges apply to bookings confirmed under this version unless a confirmed quotation states a different

amount. Third-party costs are charged at actual reasonable cost and supported by available evidence where practical.

9. Cancellation, liability and data

• Cancellation: 31+ days - deposit refund less N$500 admin; 15-30 days - 50% deposit refund; 8-14 days - 25% deposit refund; 0-7

days/no-show - deposit non-refundable, unless the confirmed quote states otherwise.

• Early return does not automatically create a refund. Late return continues at the applicable daily rate and may incur the stated handling /

documented direct costs.

• Personal belongings are not covered by the vehicle damage waiver.

• GPS and personal data may be used for support, security, claims, rental administration and legal compliance.

• The Agreement is governed by Namibian law. Nothing excludes liability that cannot lawfully be excluded.

10. Renter declarations and signatures

☐ I received / had access to the full MPW 4x4 Rentals and Tours CC Terms & Conditions applicable to this booking.

☐ I understand that Zero Excess applies only to covered claims and that exclusions remain my responsibility.

☐ I understand the tyre/windscreen limits, rim exclusion and route / cross-border rules.

☐ I understand the speed limits, night-driving restriction, zero-alcohol rule and GPS/telemetry use.

Retained source provisions — source page 5 / 5

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☐ I agree to the Additional Charges Schedule and authorise MPW to recover amounts properly due under this Agreement from the authorised

payment method, subject to reasonable supporting evidence for variable third-party costs.

☐ I confirm the vehicle condition and equipment checklist will form part of this Agreement at handover.

Renter name Signature Date / Place

_____

MPW representative Signature Date / Place

_____

Handover record

The signed vehicle-condition report and equipment checklist (fuel level, tyres, spare wheels, tools, camping equipment, existing

damage and photographs) are incorporated into this Agreement by reference.